

**From:** Ritchey, Gail (COT)

**Sent:** Tuesday, September 02, 2008 3:48 PM

**To:** COT Constitutional CIO Security Contacts; COT Cabinet CIO Security Contacts; CTC Members

**Cc:** COT Exchange Administrators; COT Security Alert Contacts; COT Security Contact COT-Support; COT Security Contact Pass; COT Security Contact Self-Support; COT Technical Contacts; SecurityContacts Group

**Subject:** Fraudulent UPS Email

## COT Security Alert

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The COT Security Administration has become aware of a fraudulent email in the wild that may appear in state government Inboxes. The email appears to be from UPS and leads the reader to believe that a UPS shipment could not be delivered. The email advises the recipient to open an attachment containing documentation for the shipment, however, the attachment is actually a virus which is activated when opened.

Users should always consider unexpected emails and attachments as suspect, even those that appear to come from legitimate companies. It is common for malicious emails to use stolen company logos and spoofed information in order to appear legitimate. If a notification message is received and is believed to be legitimate, contact with the company should be initiated by the user without using the Reply button in the email or any contact information or links in the email. Reputable companies will be listed in the phone directory, or have official websites with contact information.

More information on this fraudulent email may be found at  
[http://www.ups.com/content/us/en/about/news/service\\_updates/virus\\_us.html](http://www.ups.com/content/us/en/about/news/service_updates/virus_us.html).

NOTICE: COT is providing this information so that you are aware of the latest security threats, vulnerabilities, software patches, etc. You should consult with your network administrator or other technical resources to ensure that the appropriate actions for these alerts are followed. If you are a network administrator and need additional information, please call the Help Desk at 502.564.7576.

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